

General Terms and Conditions of Sale valid until 12/09/2025

Bar Italia – www.baritaliaclub.com

1. SHIPPING INFORMATION

All orders are shipped with FedEx for fast and safe delivery. Orders within the European Union are shipped with FedEx "Standard" outside the European Union are shipped with "FedEx Express Airplane". Shipping time usually ranges between 3 and 5 days depending on the destination but we do not guarantee this can happen in all cases. ALL THE PRODUCTS WE SELL WILL BE DELIVERED WITH THE PROPER COUNTRY PLUG AND PROPER VOLTAGE. You will see your shipping rates, if present, after filling the order form in the website. The shipping cost are usually less than 8 £ in all Europe. We have the lowest shipping rates available and we offer the best packaging service ever. Your order will be shipped only after your credit card payment is approved or for wire transfer payment after money are actually available at our account.

PLEASE NOTE: goods are shipped from our European warehouses depending on the availability we have for the product you ordered.

Fraud Warning: We take fraudulent transactions very seriously and acquire the services of various credit reporting agencies as well as local law enforcement agencies in the event a fraudulent transaction occurs.

Deliveries Directly In Front Of Your Door

1.1 DELIVERIES DIRECTLY IN FRONT OF YOUR DOOR

We will do our best to make sure you receive your order in time. To ensure that your order is shipped promptly, please make sure to specify the correct billing address for your credit card and include a valid e-mail address and daytime telephone contact number when placing your order. Please respond immediately to messages from our office concerning your order to make sure any problems are promptly resolved so your order can be shipped on schedule.

All the goods purchased by our customers are scrupulously packed again by our store keepers with special reinforced packages

1.2 ALL THE GOODS PURCHASED BY OUR CUSTOMERS ARE SCRUPULOUSLY PACKED AGAIN BY OUR STORE KEEPERS WITH SPECIAL REINFORCED PACKAGES

Bar Italia see to the forwarding of the goods in many ways, especially for packing.

Packing is an important element for the international shipments, all the goods purchased by our customers are scrupulously packed again by our store keepers with special reinforced packages. Then inside every package they place polystyrene in order to prevent not only the good but also the original package to give warranty to our customers to receive at their own home the good in a perfect condition.

All the procedures of packaging are accurately handmade by our storekeepers and they also check the original packing that we receive from the factories that we represent.

1.3 PACKAGING

The naturally friendly packaging material that is 100% biodegradable and manufactured from annually renewable sources (Corn). Water soluble. Fully compostable, if you pour water onto it, you can actually see it disappear.

2. PAYMENT METHODS

Shopping at Bar Italia is absolutely safe, we use a successful and leading real-time secure credit card processing system, this is provided by Banca Sella, the Italian Bank pioneer in payment gateways and online credit card processing, your credit card information is processed by the Bank servers and do not transit or reside in our servers or shopping cart server. Banca Sella provides secure sockets layer (SSL) technology server encrypted connection for all forms of transaction. This technology works best when the Clients use Microsoft's Internet Explorer or Netscape Navigator.

2.1 ACCEPTED PAYMENTS

There are three possible methods of payment available by our company. Shopping at Bar Italia is fast and easy. You can place an order online, or by telephone, email or fax. Payment options include credit card, bank transfers or Paypal.

2.1.1 Credit card (Visa, MasterCard Credit and Debit Cards)

Please enter your credit card number, the name of the holder and the expiry date in the process of the online registration. Bar Italia accepts credit cards from Visa, MasterCard, Credit and Debit Cards. We do not charge your credit card until we have shipped your order. Please be aware that once credit card authorization is issued, regardless of whether we have charged your card or not, the funds will be reserved for up to a certain number of days depending on your lending institution. If using a debit card please verify with your bank the daily withdrawal limits on your card, as we are not responsible for any surcharges your bank may impose for transactions exceeding your limit. Bar Italia reserves the right to request additional identification for verification purposes and will contact you either by e-mail or telephone. Your order will be processed as soon as we receive the requested information.

Note: All credit card payments are verified through Address Verification System (AVS) and CVV2 before product is shipped.

No order will be shipped if name/address/phone/email information is not verifiable. This security procedure guards against unauthorized use of your card and shipment to an address other than yours.

When will my card or bank account be charged?

In the checkout, when you finish your order your card is authorized for the amount of your order, then within 0-24 hrs. the charges will appear on your card.

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2.1.2 Bank transfer

If you feel more comfortable making a bank transfer, send us a email with the following details:

- the name of the product that you want to purchase
- your full address details
- Then we will be in contact with you giving our bank details.

2.1.3 Paypal

After the order confirmation you will be redirected to the PayPal login page to make the payment. If you do not have a PayPal account, you can register to PayPal before completing the order. The amount on the Paypal account will be charged at your confirmation.

3. LEGAL NOTE

3.1 TERMS AND CONDITIONS OF USE

By using this site or downloading materials from the website, you agree to abide by the terms and conditions set forth in this notice. If you do not agree to them do not use the website or download any materials from it.

The contents are subject to copyright. All rights are reserved. Part or all of the contents of the website pages cannot be copied, reproduced, transferred, uploaded, published or distributed in any way without the company's prior written authorization, exception made for extracts for your personal use only.

3.2 DISCLAIMER

The information on this website may include technical inaccuracies or typographical errors and may be changed or updated without notice.

The company will not under any circumstances be liable for any indirect and/or consequential damages related to the content of this website.

3.3 LAW AND JURISDICTION

For any dispute arising from these terms and conditions and activities covered thereto the Court of Treviso, Italy, shall have exclusive jurisdiction and the Italian laws shall apply.

4. SECURITY AND INTEGRITY OF INFORMATION

Shopping at Bar Italia is absolutely safe, we use a successful and leading real-time secure credit card processing system, your credit card information is processed by the Bank servers and do not transit or reside in our servers or shopping cart server. Our website provides secure sockets layer (SSL) technology server encrypted connection at 256 bits for all forms of

transaction. This technology works best when the Clients use Microsoft's Internet Explorer, Netscape Navigator, Mozilla Firefox or Safari.

We treat our data as assets that must be protected against loss and unauthorized access. We employ information security techniques to appropriately protect confidential information from unauthorized access by users inside and outside the company. Access to customer information is limited to those employees who have a legitimate business need for that information.

5. RETURNS POLICY

Under the IE Distance Selling Regulations 2000, when you buy goods over the internet (or other distance medium) you have the right to cancel your contract at any time up to 7 working days after the day of receipt. You must notify us of your intention to cancel the contract, under these provisions, within the cancellation period and preferably in writing. You must take reasonable care of the goods whilst in your possession; and they must be returned promptly, and as far as is practicable in their original condition and packaging. You are entitled to remove the goods from their packaging for reasonable examination but you may be liable for any loss of value resulting from any damage or alteration caused whilst in your possession. Please be aware that the cost of returning the goods, under these provisions, is to be borne by you, and we strongly advise you return by recorded delivery and retain the proof of posting. Please note certain goods are exempted, such as goods made specifically to order, by the Regulations from the cancellation rights detailed above. You must contact us by email first, for returning instruction.

We ask if you could examine all goods delivered as soon as reasonably practicable after delivery, and notify us of any problem with the goods as soon as possible. We will have a claim if you paid the shipping insurance, against our couriers for any items they damage in transit while being sent to you, and therefore request that you keep all packaging with the goods in order to ensure such a claim is not invalidated. Upon arrival of the returned item, goods will be inspected by a dedicated engineer verifying that the product has been returned in its original conditions, cleaned and with all the accessories included.

If the goods are in perfect status and nothing is missing we will apply you a full refund back to your card. All the goods must come back with their original box and with all the accessories included.

Please be aware: if you do not sign your delivery as "unchecked" the shipping insurance will not cover any damage.

If you want to return a product, please email us first explaining the reason of return, we will give you the return address or if you prefer you can use our DHL service ticket. The return ticket, can be easily paid online by credit card.

Beware: When the returned product arrives at our Logistic Department, goods will be inspected by a member of the logistic team to ensure that the product has been returned in perfect condition. You will receive a report about it. If the product arrives in less than perfect

condition (for example, if it is scratched, dirty, or missing parts or accessories) the amount of the refund will be reevaluated to reflect the extent of the damages.

6. REFUND REQUEST

If you paid by credit or debit card from this website, your refund will be made directly to your credit or debit card within 30 days of your cancellation.

If the product becomes faulty within 7 days from the date you received it, the product will be replaced for free without any cost to you. If the product becomes faulty after the 7 days have passed, the product cannot be replaced, it can only be repaired. Refund requests will not be accepted after 7 days have passed.

If you have any questions, please email us at info@baritaliaclub.com

All products from Bar Italia have 2 years of manufacture warranty, you can choose to buy an extended warranty service. The extended warranty can be maximum 4 years and will give you the same as the standard free two years of warranty. Warranty covers parts and labor, it does not cover finishes, nor does it cover damage resulting from accident, misuse, abuse, tampering, or units that have been modified.

7. REPAIR REQUEST

If the item you received is defective and 7 days have passed since the day you received the product, please follow these instructions:

Contact our info@baritaliaclub.com. and write a report of the problem you have with your product. We will study the case and if the product needs to be inspected by an engineer, we will give your closest repair center

8. 12 HOURS ORDER CANCELLATION POLICY

You have 12 hour from the time that you place the order to cancel it. If you wish to cancel the order after 24 hours have passed, please email us urgently with a formal request of cancellation and the reason of cancellation.

NOTE: WE WILL REFUSE EVERY PARCEL RETURNED WITHOUT OUR AUTHORIZATION.

For parcels sent for repair from a country outside of the European Union, the customer must indicate on the customs declaration that the goods have been sent for repair so they do not have to write the real value price of the goods.

9. DAMAGES INCURRED DURING SHIPMENT:

We need you send us a picture of the package (big brown box) showing the damage and a picture of the parcel showing the tracking label. If you open the parcel and the product is also damaged, please send us a picture of the damages.

In case this happens, you have 2 options:

1. Refuse the delivery.
2. Accept the delivery, make the delivery person aware and sign for the goods clearly writing damaged on the delivery paperwork.

YOU MUST INCLUDE THE FOLLOWING INFORMATION WITH YOUR EXCHANGE OR REPAIR:

- Order number or copy of your electronic receipt
- Your name and phone number
- Your email address
- The REASON for your exchange

WE CAN ONLY ACCEPT RETURNS AND EXCHANGES FOR PURCHASES MADE FROM US THROUGH OUR WEBSITE.

- Order ID
- invoice
- Your name and phone number
- Your email address
- The REASON for your return

We can only give full support for products purchased through our website. If you purchased your product from another company, we cannot offer you full FREE assistance.